



Ticket Exchange Policy

- Ticket exchanges for individual ticket or season ticket subscriber purchases may be made for another performance of the same production, subject to availability, for a fee of \$2 per ticket (\$1 for season ticket holders).
- Exchanges are not available for group ticket purchases or third party ticket sales.
- Exchanges cannot be made on the day of performance, or after the date and time of the performance noted on the original ticket purchase.
- Ticket exchanges must be made during regular box office business hours (Tuesday thru Friday) in person or by phone at (248) 608-9077 and at a minimum of 24 hours before the performance date and time noted on the ticket. *Box office hours are posted on Avon's web site at avonplayers.org.*
- Box Office transactions conducted on the Friday evenings, Saturdays and Sundays of show performance weekends are not considered part of regular box office business hours and will be limited to On-Call and Sales activities only. No exchanges will be conducted during those times.
- Comparable seating cannot be guaranteed for exchanges.